

NEWS FLASH!

Electronic Prescribing Begins at Mill Creek Medical Associates!

We are proud to announce the availability of electronic prescription writing. A secure prescription program, DrFirst's Rcopia, has been installed with the assistance of the Blue Cross Blue Shield of Delaware health insurance company. This will allow our physicians and nurse practitioner to automatically fax all your prescriptions, whether new or renewals, directly to the drugstore of your choice.

Electronic prescribing has been shown to help reduce errors in writing prescriptions by hand, such as illegible handwriting, and can pick up incorrect medicine dosage and drug interactions. It also can alert our staff to a problem with a particular medicine not on your health insurance company's drug formulary, and offers alternatives. We can also securely access the prescription information of our patients from the hospital or even from home after hours. We are hopeful that the new program will eliminate a lot of phone calls and paperwork.

It will take several months, however, until we get the majority of the practice's patients on the system. Until then, we ask for your patience if glitches occur. So far, the most common problem has been the occasional drugstore not checking their fax machines. If you go to the pharmacy and they have not received the prescription, please ask them to check the fax machine first. If they still have not received the prescription, then give us a call, even if after office hours. As time goes on, the prescriptions will show up directly on the Pharmacist's computer and the fax problem will become less likely. We are also able to send prescriptions directly to mail-order pharmacy warehouses like Caremark and Medco.

As always, we ask that you give us at least 24 – 48 hours in order to complete your requests to renew prescriptions.

The electronic prescribing program is just one of many steps we are taking to improve the practice's efficiency and quality of care. If you have any questions about the program, please call our office at 302-999-0137.

