4512 Kirkwood Highway, Suite 301, Wilmington, DE 19808 ▪ 302-999-0137 ▪ 302-999-1042 FAX

TEST RESULTS POLICY

Objective:

To better inform our patients of all their test results, whether normal or abnormal, and to answer frequently asked questions about billing, insurance coverage, and Medicare.

To help eliminate the need for you to call our office for results.

To ensure that every time that you have lab work ordered by our office, that you will receive the results.

Our Office Procedure:

You may be asked to read and sign an information statement about billing for lab work.

When your results come into the office, the physician will review the results.

What You Can Expect:

You will be called directly by the physician or nurse regarding your results.

Some tests will take three to four weeks to get results, such as PAP smears.

What To Do If You Don't Receive a Telephone Call:

If you do not hear from us within two weeks (4 weeks for PAP smears), please call the office at 302-999-0137 between the hours of 12:30 PM and 3:30 PM.